



Tracking At-A-Glance®

Case Management and Performance Tracking Software

Our **Tracking At-A-Glance®** (TAAG) software will track your residents from recruitment through training, placement and retention services. You will be able to maintain resident records pertaining to income and assistance information, education and employment, as well as track needs assessments, caseload triage/risk assessments, case management notes, resident referrals (for training, counseling, childcare, etc.). There is a dedicated HOPE VI section that allows you to keep track of caseload additions, subtractions, and other activities. For Family Self-Sufficiency, the Contract of Participation (CoP) and Individual Training and Services Plan (ITSP) can be created and printed. Section 3 placements can be tracked in TAAG, as well as more detailed information on the employment record. Community service hours may also be tracked in TAAG. Also available are our Grant, Relocations, Budget, Homeownership, and Survey modules to track the more specific details of your programs.

TAAG features a HOPE VI Quarterly CSS Report that mirrors the HOPE VI definitions provided by HUD. This report also includes the tracking elements for Early Childhood Education and With Every Heartbeat is Life (WEHL). Additionally, our robust internal reporting system enables you to search any field in the database and generate a custom report within seconds. Your reports may be viewed online, printed, or exported to Microsoft Word, Excel or Access.

The system includes staff daily planners, appointment calendars, community service log and a "clock-in/out" system to track staff and/or resident attendance. All funding source and service provider information is tracked and fully searchable. Since this application is web-based, all updates occur in real-time, thus offering instant information to all users regardless of where they are physically located, while avoiding duplication of entries. This reduces paperwork and enables you to provide more actual services to your residents.

Another valuable built-in feature is our customization section. By using a point-and-click interface, your site administrator can easily customize the application (designating drop-down selection items for Note Types, Referral Categories, Milestones, etc.) without requiring a programmer.

For a demonstration of Tracking At-A-Glance®, please contact:

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