



Tracking At-A-Glance®

Case Management and Performance Tracking Software

Features:

- Real-time, web-based solution (accessible anywhere in the world with an Internet connection)
- User-friendly, easy-to-read screens including Activity Log, General Information, DHAP (caseload tracking), Household Records, Income and Assistance, Education, Employment, Recovery Plan, Work History, Referrals, Milestones, Resident Notes, and more
- Comprehensive, customizable Needs Assessment that tracks initial needs (creating a baseline) and current needs to show resident progress in employment, job training, education, transportation, childcare, health, housing, finances, legal, and other areas
- Reassessment tool that tracks pre-determined periodic re-evaluations of the resident Needs Assessment
- Ability to integrate Caseload Triage with the Needs Assessment. Responses generate the risk classification and determine the frequency of contact
- Creation of the Recovery Plan from the Needs Assessment
- Ability to create referrals and milestones from within an interim goal
- Google map available to provide directions and bus routes to a particular site for services
- Dedicated e-mail function which allows users to quickly compose and send e-mail messages with up to three attachments to an individual or a group
- Ability to refer or enroll multiple residents in a referral or assign a milestone to a group of residents in a single instance.
- Multiple levels of security such as auditors, guests (service providers), staff, site managers and corporate users, provide access only to the information users need
- Robust internal reporting without the need for third party software. Every field in the database is "searchable" and can generate a custom report within seconds
- Frequently used search parameters can be saved and re-run anytime
- Reporting section containing 7 custom reports pertinent to disaster relief. Reports can be further defined by agency and date, where applicable
- Performance easily measured by activity (enrollments and completions), service provider, case manager, location and/or any other search criteria in the database
- Automatic tracking of dollars spent (whether actual or in-kind), by service, by provider, by resident, by funding program, by date, etc
- Maintenance area that alerts users of "red flag" areas in the system that need attention
- Customization section allows the Site Administrator to customize all drop-down lists
- Ability to attach scanned documents, external documents and/or letters created directly in the system to the appropriate resident record so that his/her electronic and hard copy files are identical
- Creates mailing labels based on the results of any user's custom database search

For a demonstration of Tracking At-A-Glance®, please contact:

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