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To Whom It May Concern:

If you're reading this letter, chances are it's because you are considering purchasing the Tracking-At-A-Glance (TAAG) data tracking software system from Designing Success – all I can say is stop considering it and just do it!

Since we began using the database in early 2007, our data tracking has gone from sketchy and clumsy to accurate and effortless. The system is so user-friendly that even our most technically-challenged team members understand it and navigate it without issue. The support staff is so accessible, too – when they say they will respond to your inquiry within minutes of receiving it, they absolutely mean it!

Any organization that has to generate reports for funders should be using this system!

Please feel free to contact me for more information, at (802) 864-0538 ext. 239 or [knewell@burlingtonhousing.org](mailto:knewell@burlingtonhousing.org).

Regards,

Kelley Newell  
Director of Resident Services