



## Tracking At-A-Glance®

### Case Management and Performance Tracking Software

**Tracking At-A-Glance®** (TAAG) is a web-based application that has been used for case management and performance tracking in government agencies, housing authorities, disaster relief organizations, and other non-profit and social services agencies. In correctional facilities, TAAG tracks inmates from intake through incarceration and post-release. You will be able to maintain individual records pertaining to an inmate's history. Areas of tracking include: education and employment history, needs assessments, risk assessments, case management notes, and referral services (for counseling, education, vocational skills training, etc.). Several time-saving benefits for case managers include integrating the needs assessment with the risk assessment, thus determining the risk classification and frequency of contact with one assessment, creating the Individual Case Plan (ICP) listing the participant's goals from within the needs assessment, and creating referrals from within a particular goal in the ICP. Through referral services you can track the number of days between the referral date and the completion date. TAAG also gives users the ability to refer or enroll multiple participants in a referral, or assign a milestone to a single group of participants in a single instance.

The system also includes staff daily planners, appointment calendars, and a "clock-in/out" system to track staff and/or participant attendance. All funding source and service provider information is tracked and fully searchable. Since this application is web-based, all updates occur in real-time, thus offering instant information to all users regardless of where they are physically located, while avoiding duplication of entries. This reduces paperwork and enables you to provide more actual services to the inmates.

Another valuable built-in feature is our customization section. By using a point-and-click interface, your site administrator can easily customize the application (designating drop-down selection items for Note Types, Referral Categories, Milestones, etc.) without requiring a programmer. There are multiple levels of security which ensures that each user is granted access only to the information they need.

Our robust internal reporting system enables you to search any field in the database and generate a custom report within seconds. Your reports may be viewed online, printed, or exported to Microsoft Word, Excel or Access.

**For a demonstration of Tracking At-A-Glance®, please contact:**

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